
Subject: CLAIMS MANAGEMENT POLICY

To insure cost effective claims administration. The Pool Administrator and third party administrator (TPA) to protect Pool losses shall make every effort to promptly adjudicate all appropriate claims. An investigation of any potential claim shall be conducted by the TPA in consultation with the Pool Administrator or designee if there is any question of liability.

Member districts shall cooperate with the TPA in connection with the investigation and processing of any claims arising within a respective member district. All available resources may be utilized to assist in claims investigation including district and Rocky Mountain Risk Insurance Group staff, claims adjusters, private investigators and law enforcement.